

Policy of Care and Payment

For us, the Golden Rule: "Treat others the same way you would want to be treated" is still and always will be number one. If at any time you have a question or are unhappy about any treatment, fee, or service, please tell us. We want our patients to be satisfied with the care and service we provide.

Our patients can expect:

A high degree of professional skill and ability.

A dedication to your oral healthcare.

The highest effort to make your visits as comfortable as possible.

Fees that are fair and just for the services provided.

Minimization of costly reconstructive work through proper preventive care.

In return, we expect from our patients:

Cooperation in making and keeping appointments.

Notice of a change in plans at least 24 hours in advance. It is our policy to charge patients for a broken appointment.

Our dental practice is based on fee for service. Payment is expected at the time of service unless special arrangements are made. If you are covered by insurance, a 25% fee will be due at time of service for the basic care category total. A 25% fee of the total cost will be due at each of the two appointments for crown and bridge work. A 25% fee of the total cost will be due at the 2nd and 4th appointments for dentures and partials.